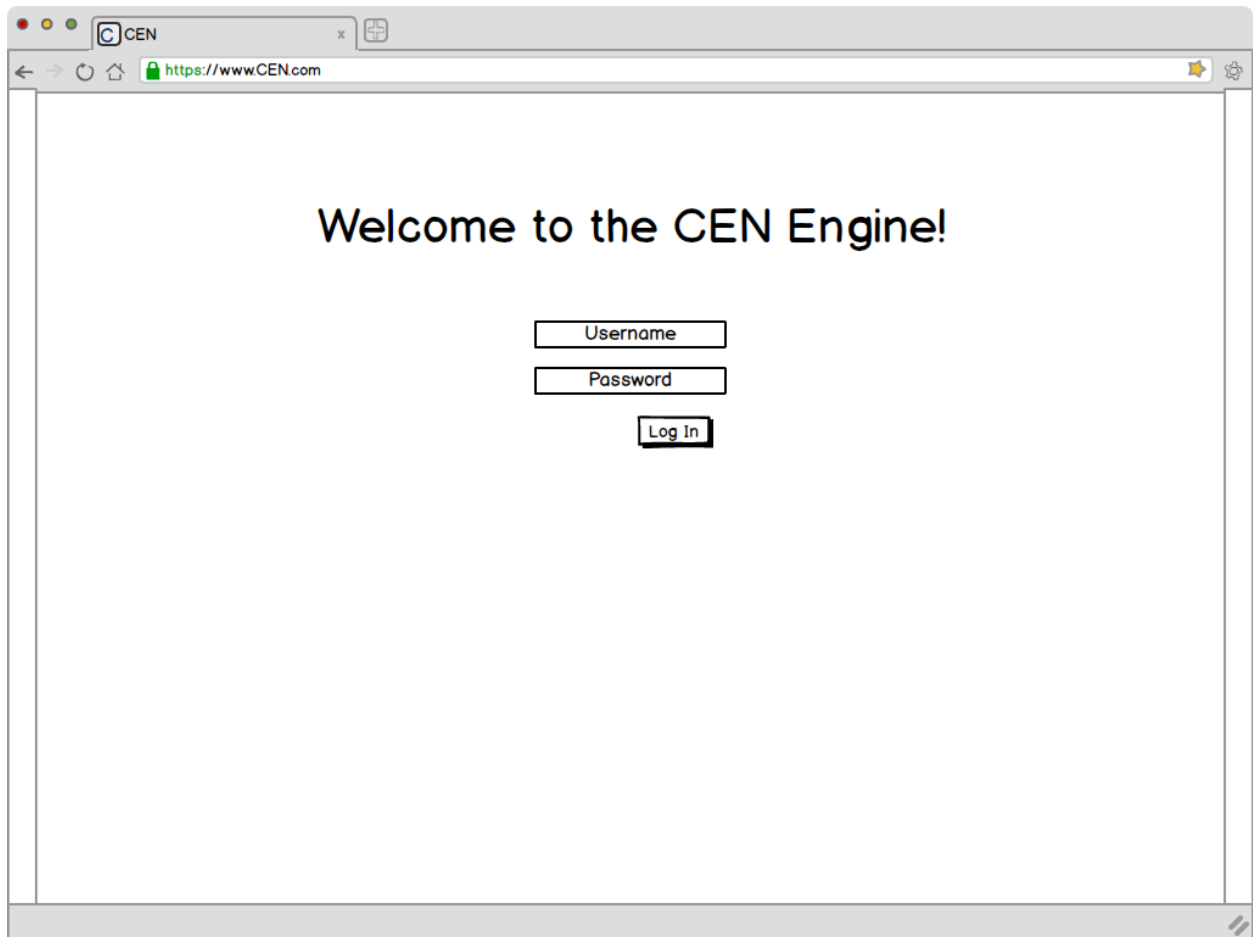


## VA User Experience



A screenshot of a web browser window showing the login page for the CEN Engine. The browser's address bar displays "https://www.CEN.com". The page has a large heading "Welcome to the CEN Engine!". Below the heading, there are three input fields: "Username", "Password", and a "Log In" button.

CEN

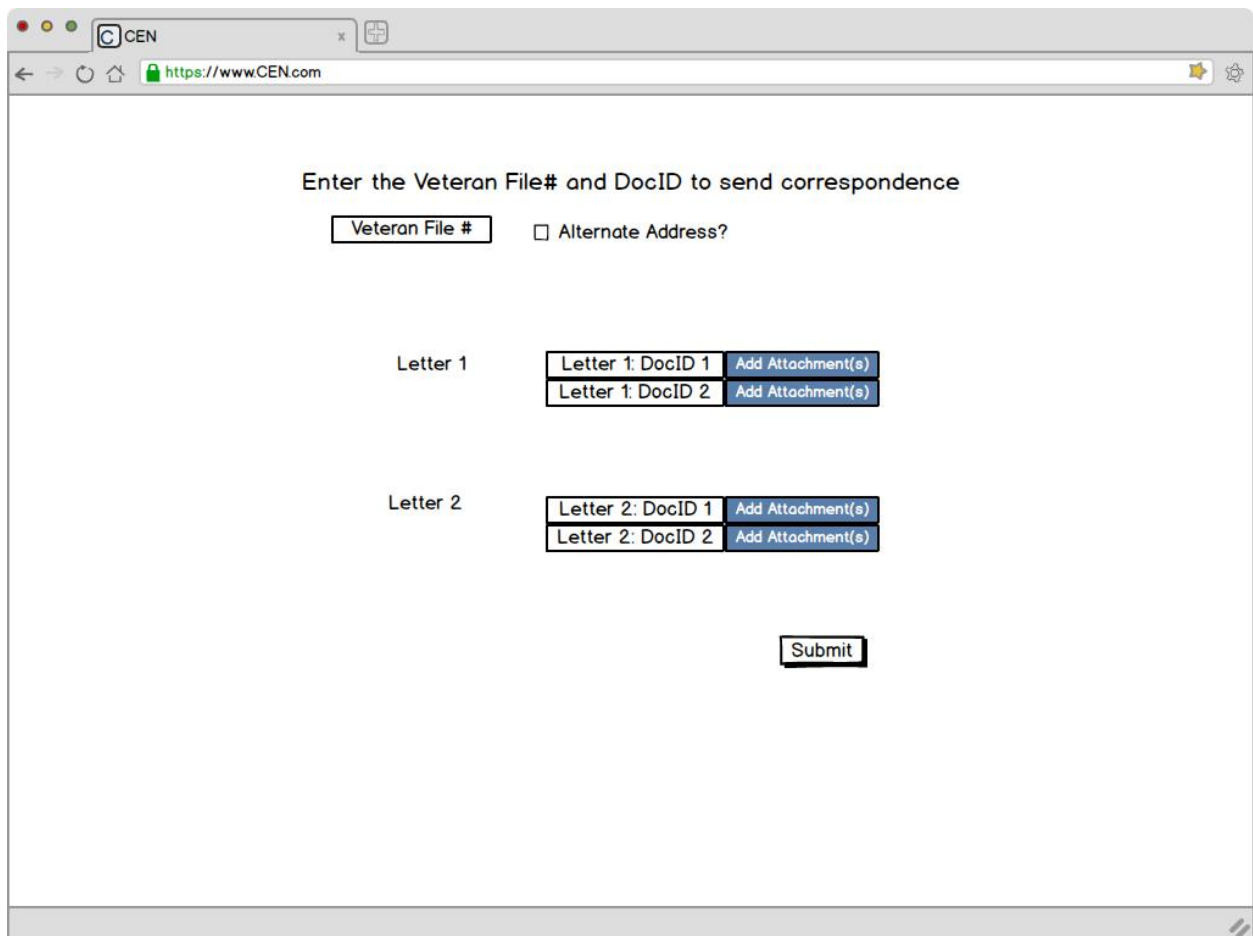
https://www.CEN.com

# Welcome to the CEN Engine!

Username

Password

Log In



A screenshot of a web browser window showing the correspondence entry page for the CEN Engine. The browser's address bar displays "https://www.CEN.com". The page has a heading "Enter the Veteran File# and DocID to send correspondence". Below the heading, there is a "Veteran File #" input field and a checkbox labeled "Alternate Address?". Further down, there are two sections for letters. "Letter 1" has two input fields for "Letter 1: DocID 1" and "Letter 1: DocID 2", each with an "Add Attachment(s)" button. "Letter 2" also has two input fields for "Letter 2: DocID 1" and "Letter 2: DocID 2", each with an "Add Attachment(s)" button. At the bottom, there is a "Submit" button.

CEN

https://www.CEN.com

## Enter the Veteran File# and DocID to send correspondence

Veteran File # ☐ Alternate Address?

Letter 1

Letter 1: DocID 1 [Add Attachment\(s\)](#)

Letter 1: DocID 2 [Add Attachment\(s\)](#)

Letter 2

Letter 2: DocID 1 [Add Attachment\(s\)](#)

Letter 2: DocID 2 [Add Attachment\(s\)](#)

Submit

CEN

https://www.CEN.com

# Document Validation

Please confirm the information below before sending

Veteran/Claimant Address: 123 Veteran Ln., Houston, TX 77381  
POA: 083-Disabled American Veterans

Letter 1  
Correspondence\_docID\_5/1/15  
Attachment: Form 1234 

1

Attachment: Form 5678 

1

2

3

4

Letter 2  
Correspondence\_docID\_4/1/15  
Attachment: Form 2222 

1

Back

Send

CEN

https://www.CEN.com

# Correspondence Successfully Sent

Send another letter

CEN

https://www.CEN.com

Enter the Veteran File# and DocID to send correspondence

Veteran File #

☐ Alternate Address?

Letter 1

Letter 1: DocID 1

Add Attachment(s)

Letter 1: DocID 2

Add Attachment(s)

Letter 2

Letter 2: DocID 1

Add Attachment(s)

Letter 2: DocID 2

Add Attachment(s)

Submit